

FREQUENTLY ASKED QUESTIONS

How do I check in at Community Hospital 100?

When you arrive at the hotel please stop by our welcome desk located in the Dogwood Room Foyer to pick up your conference materials.

Welcome Desk Hours:

Saturday: 10:00 a.m. – 8:00 p.m.

Sunday: 10:00 a.m. – 5:30 p.m.

What is the hotel address, phone number, and web site?

Pinehurst Resort

80 Carolina Vista Drive

Village of Pinehurst, NC 28374

(800) 487-4653

www.pinehurst.com

What time is Check-in, Check-out at the hotel?

Check-in is at 4:00 p.m., Check-out is at 12:00 p.m.

How much should I tip for housekeeping?

Hotel suggests \$3.00/day

Where can I smoke in the hotel?

Outside only

Are you providing ground transportation to and from the hotel and airport?

Community Hospital 100 will provide complimentary transportation to and from *Raliegh Durham International Airport (RDU)* only and only to those attendees that have filled out a Transportation Form (posted under Attendee Resources). We will group attendees arriving within twenty minutes of each other.

Where can I find the 2011 Conference Brochure and Agenda?

www.communityhospital100.com

What does the attendee fee include?

Attendee fees cover everything except lodging and airfare. All educational sessions, conference materials, seven meals, coffee breaks, recreational outings and private car service to/from Raleigh Durham airport are included.

What does the spouse fee include?

All recreation, spouse activities, conference materials, seven meals.

Please note: All attending spouses must pay the full spouse fee if they plan to participate in any social or recreational events.

Where do I park at the hotel?

There is complimentary valet parking for all Community Hospital 100 attendees

How is cell service?

Good throughout the property

What is the average temperature in Pinehurst during the time of conference?

72° high, 50° low

What is the conference attire?

- *Meetings/Education:* Business Casual
- *Recreation:*
 - Golf Tournament/Golf Clinic – Acceptable attire includes walking shorts or slacks for men and walking shorts, skirts or slacks for women. No “cutoffs,” short-shorts, or jeans are permitted. Shirts with collars and sleeves are required. This is a soft-spike only course. No metal spikes.
 - Falconry and Fishing - Comfortable clothes, walking shoes, hat, sunglasses
 - Clay Shooting – Comfortable clothes, walking shoes, hat, sunglasses or eye protection is required
 - Zip Lining – Comfortable clothes, walking shoes, hat, sunglasses with attachable strap. No dresses or skirts allowed. Long hair will need to be pulled back in a ponytail or bun. Weight limit of 250lbs.
 - Holistic Cooking and Eating – Comfortable clothes (may get dirty)
 - Bicycle Tour of Pinehurst – Comfortable clothes, walking shoes, hat, sunglasses
 - Nature Walk – Comfortable clothes, walking shoes, hat, sunglasses
 - Wine Tasting – Casual Attire. Please refrain from wearing perfume/scented lotion
 - Pottery Tour – Comfortable clothes, walking shoes
 - Fitness Walk – Comfortable/Workout attire, sneakers
 - Aromatherapy Class – Casual Attire. Please refrain from wearing perfume/scented lotion
- *Socials:*
 - Saturday Bluegrass Welcome Reception – Casual
 - Sunday Reception and Dinner – Casual
 - Monday Reception, Dinner, After Dinner Social – Formal (Men requested to wear a jacket and women equivalent)

What are the Business Center hours in the hotel?

There is no Business Center. However there are 2 computer terminals accessible 24 hours a day with the use of a credit card.

If you need to make copies or have something faxed, please visit the Resort Services desk in the lobby. They are open from 7:00am – 11:00pm. Only black and white copies are available at the Resort Services desk, at a cost of \$0.25 per page.

What are the Spa Hours?

Sunday 8:00am-5:00pm, Monday-Saturday 6:00am-7:00pm

What are the Fitness Center hours?

Open seven days a week, 6:00am until 6:00pm on Sunday and until 8:00pm the rest of the week.

What are the restaurants in/near the hotel?

HOTEL RESTAURANTS:

Ryder Cup Lounge

Relive the fabulous moments of this U.S. vs. U.K. championship, once held at Pinehurst in 1951. Memorabilia of the event's history surrounds you as you enjoy a favorite beverage like the Arnold Palmer - all within easy access of the Carolina lobby. Its wide outdoor veranda and rocking chairs are a favorite cocktail spot after a long meeting. Meet them at the Ryder Cup for lunch, dinner or a late night menu sampling.

Dress Code: Resort Casual

Hours of Operation: Open 11:00am – 11:00pm daily

Carolina Coffee Shop

An early morning cappuccino. A late afternoon latte - or better yet, a smoothie or iced coffee. The coffee shop, located off of the lobby of the Carolina hotel, is great for a hot or cold one on the go, or a place to enjoy a quick sandwich or pastry, just like Parisians do.

Dress Code: Resort Casual

Hours of Operation: Vary

Carolina Dining Room

Step back in time in our most expansive dining room, offering breakfast, lunch and dinner daily. Imagine when it opened in 1901 - and find yourself dancing each evening to the tune of live music. The indulgent breakfast buffet is known as the best breakfast in golf - and with good reason. Piano music sets the tone as you feast on made-to-order omelets, fresh fruit and Southern favorites. If you're joining us for dinner, prepare to be wowed. Our Executive Chef Thierry Debailleul has set a new standard in his menu selections, with hand-selected, aged beef with his signature dry seasoning rub for our of steaks and chops. Menus change seasonally, invoking the fresh flavors of the area and our local farmers' picks, so click on the menu link to see more.

Dress Code:

Breakfast - Resort casual

Dinner - Dress slacks, collared shirt and dress shoes for men; Corresponding attire for women. No jeans or denim allowed.

Hours of Operation:

Breakfast served daily 6:00 -10:00am

Dinner served daily 6:00- 9:00pm

RESTAURANTS WITHIN THE VILLAGE OF PINEHURST (5-10 Minute Walk):

1895 Grille

The only Four Diamond-rated restaurant in the area, the 1895 Grille at the historic Holly is superior in every way. This intimate dining room offers an exceptional offering of flavors straight from the Carolinas. Our award-winning chefs also prepare nightly specials, making the experience new each time a guest visits, and the specialty triple chocolate souffle makes it feel like heaven. Call for availability.

They are sometimes closed due to a buyout.

Dress Code:

Breakfast - Resort casual

Dinner - Dress slacks, collared shirt and dress shoes for men; Corresponding attire for women. No jeans or denim allowed.

Hours of Operation:

Breakfast - 6:30-10:00am

Dinner - 6:30-9:30pm (Wednesday to Sunday)

The Tavern

The Tavern at The Holly features an authentic Scottish oak bar that is the centerpiece of this casual, pub-style eatery. Outdoor patio seating is also available seasonally. The Tavern serves lunch and dinner daily, as well as full beverage service. The menu features a variety of panini, salads and soups for lunch, and pasta, beef and other entrees in the evening.

Dress Code: Resort casual.

Hours of Operation:

Lunch - 11:30am-5:00pm

Dinner - 5:00-10:00 pm

Outdoor dining available.